



FOXCERT
BY FOX IT



When business continuity and reputation are at stake, our experienced incident response experts ensure a swift and smart response

FoxCERT

Business continuity and the trust of your customers rely heavily on systems for electronically stored information and digital communication. What happens if your systems have been compromised? The impact on your organization and its reputation can be catastrophic. FoxCERT can assist you with a rapid, effective response the instant an incident is suspected.

Just as firefighters respond to emergency situations, so do our FoxCERT experts: without panic, but swiftly with the appropriate calm, resources and methodologies. With 12 years of experience we have developed a multidisciplinary approach to remediate the problem, track down the perpetrators and help you to manage the crisis.

When digital peril strikes, call +31 (0) 800 FOXCERT (+31 (0) 800 369 23 78).

For a more secure society

Key features

- On-call 24/7 at +31 (0) 800 FOXCERT (+31 (0) 800 369 23 78)
- Immediate assessment and consultation on initial call
- Emergency response team onsite within minutes to hours depending on location
- Collaborative action aligned with your incident resolution objectives
- Response team access to all FOX-IT cybercrime and digital investigation resources
- Assistance with public relations, crisis management and law enforcement

Incidents handled

- Hacking attempts (suspected intrusions)
- Malware and viruses (online fraud, espionage, sabotage, extortion)
- Digital vandalism (DDoS attacks)
- Information leakage and data theft (extortion, espionage, subversion)
- Financial fraud

FOX-IT

Prevents, solves and mitigates the most serious threats caused by cyberattacks, data leaks or fraud with innovative solutions for governments, defense agencies, law enforcement, critical infrastructure, banking and commercial enterprise clients worldwide. FOX-IT combines smart ideas with advanced technology to create solutions that contribute to a more secure society. We develop products and custom solutions for our clients to guarantee the security of sensitive and critical government systems, protect industrial networks, defend online banking systems and secure confidential data.

Professionals in digital forensics and cybercrime investigations

A cyber incident is the exception to normal daily operation for your IT department. For us, it's business as usual. From among the chaos of a security breach and perpetrators who seem invisible and anonymous, FoxCERT brings professional calm and urgency to your crises. Trained and experienced in controlling and resolving incidents, we enable you to act quickly, decisively and correctly.

What not to do

If a cyber incident is suspected, do not touch the equipment. Do not switch off any servers, or clone them, or reinstall them. If you do, there is a significant chance that evidence will be lost. Contact the FoxCERT 24/7 hotline for advice from a cybercrime triage specialist.

Incident response on-demand

The FoxCERT hotline is manned 24/7. The on-call expert will conduct a quick case assessment and provide initial recommendations over the phone, then draw on our multidisciplinary response team to initiate engagement on your site or remotely as quickly as possible.

How we work

Our first analysis quickly filters facts from assumptions and aligns response activities with your priorities. Do you want to restore business as soon as possible or first preserve evidence that could lead to the capture and prosecution of perpetrators? Would you prefer our FoxCERT professionals to lead response or coordinate with your in-house team? Your priorities define the response and resources we bring to your crisis. As part of incident control and resolution, FoxCERT offers related services for digital forensics investigation, security monitoring, emergency penetration testing, public relations advisory, crisis management and liaison with law enforcement.

Example capabilities

- Complex business recovery: For some incidents, such as DDoS or coordinated attacks on your servers, alternative communication lines must be created quickly. FoxCERT experts work with you to restore business as quickly and responsibly as possible.
- Emergency security monitoring: Is the incident over? Is this the only incident or are there others? By having FoxCERT specialists insert smart sensors into your network and monitor them, our security team guards your business from repeat intrusions.
- Legally recognized preservation of digital evidence: FoxCERT forensics experts can investigate your systems for traces of digital evidence, secure and process findings using legally responsible methods, produce reports, and fulfill the role of forensics experts in legal proceedings.

Immediate action

It is important to act quickly, but calmly with coordinated action. FoxCERT starts immediately and works methodically at your location or remotely, whichever is most effective at the time. FoxCERT has been used by organizations of all sizes for emergency response to digital crime. Examples include large telecom operators, multinationals and government entities.

More information

For more information please contact Kevin Jonkers, Manager Forensics & Incident Response, e-mail: fox@fox-it.com, tel: +31 (0) 15 284 79 99.



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